

IT Made Simple, Modern, and Secure.

Poorly implemented IT solutions can result in late-night phone calls to your executive team, frustrated staff, and ultimately, lost revenue. Having the right IT services provider means that your workforce is supported and empowered, your most valuable assets safe and secure.

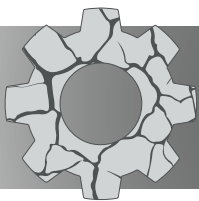


Is your executive team having to deal with IT issues?

We carry the reputation as a trusted IT partner because we do things differently:

- We offer a **fully dedicated TEAM** that comes to know you, care about you and tailor support to fit your needs. Our Teams approach enables us to respond rapidly, resolve issues efficiently and communicate so that your staff feel good about the interaction.
- Our **"5 Keys to Client Communication"** set forth a well-defined communication cadence to ensure we address all partnership levels from the strategic to proactive to tactical.
- We have a **specialized team** that provides **unlimited and customized training** to help your staff acquire the technology competency they need to do their best work securely.
- Our **price is truly our price**: your IT operations needs are covered in your monthly contract. We don't nickel and dime for project work.
- We **integrate security into every aspect** of the way we work. And we help our clients implement a powerful approach to security that doesn't damage productivity.

Do you feel like IT is more frustrating than it is helpful?



Are your service requests falling through the cracks?

Established in 1979, designDATA is an IT Managed Services Provider operating out of the Washington, DC Metro area. We are focused on equipping organizations with scalable solutions that enable teams to do their best work securely. We do this by striving to see the world through our clients' eyes, aligning IT operations with organizational priorities, and ensuring staff have the resources they need to excel.

At designDATA, our services are all-encompassing and always client-focused. Our offerings center around five key areas: IT managed services, data center and cloud services, cybersecurity solutions, productivity solutions, and enterprise support for Apple.



Our client base is diverse and ever-expanding; they choose us as their trusted IT partner because we do things differently.

Our clients love our:

- **24/7 service desk** to support your team so they can focus on driving your business forward.
- **Onsite support** for when a critical issue requires in-person attention. We don't hesitate to dispatch a technician while following safety and distancing protocols.
- **Flexible data center and cloud solutions** to support scalability and remote workers. Our data center is backed by extensive audits of all functions, processes, controls and procedures (so your data is safe and secure).
- **Productivity consulting** to improve collaboration and business continuity.
- **Robust cybersecurity** built around industry-best-practices.
- **Free training** to foster a more confident, productive, collaborative and security-minded workforce.
- **Productivity & Automation tools**, policies, procedures, and support.
- Dedicated and specialized **support for Apple**.
- **Budget-friendly** hardware financing options.
- **Procurement** services.
- **IT asset management**, including a buy-back program for old hardware to benefit Project Reboot.

Ready for better IT?
Let's talk about what we can do for you.

[Book an IT Consult](#)