

Your Digital Transformation Journey with Accordant

At Accordant, we are committed to guiding our clients through a seamless transition from inadequate disconnected systems to feature-rich, integrated best-in-class cloud ERP solutions and optimized business processes. We call this your Digital Transformation Journey with Accordant.

Each pillar of Accordant supports you on your journey, bringing unique value and working together to support your needs. To learn more about how each team works with you, click on the department name for a detailed overview.

The Accordant Pillars Supporting Your Journey

1. Account Executives & Marketina

Our Account Executives and Marketina team serve as the gateway for prospective clients. They showcase the value of Accordant's solutions through industry resources, personalized product demos, and in-person and virtual events, ensuring you feel supported throughout your software-buying journey.

3. Information Delivery Group (IDG)

The Information Delivery Group ensures clients have access to accurate, timely, and actionable data by developing and managing custom reports and dashboards, helping clients make the most of the data captured in their systems.

5. Client Success Management (CSM)

The Client Success team is dedicated to ongoing client satisfaction, providing continuous support and training to help you maximize your software subscription. They connect you with internal resources and trusted third-party partners to meet your oraanization's needs.

7. Ongoing Support

After your go-live, the Ongoing Support team delivers fast and effective support, resolving any issues with your live Sage Intacct system.

2. Implementation Group

Accordant Implementation Consultants guide clients through the technical setup and adoption of our solutions, ensuring a smooth transition from legacy systems to new platforms.

4. Accordant Software

The Product Development team drives innovation by continuously enhancing our software and creating custom solutions, elevating features and functionalities to meet clients' evolving needs.

6. Client Enrichment Group (CEG)

The Client Enrichment Group focuses on enhancing client value through additional services and support for Sage Intacct, offering advanced training, optimization services, and regular check-ins to ensure vour success.

Creating Harmony Between Business, People, and Technology

At Accordant, each department is integral to your successful digital transformation journey.

Our Account Executives begin this journey by identifying your needs and showcasing our solutions, while our Marketing team enhances your experience through engaging content and diverse communication channels. Our Implementation team meticulously manages your unique journey transitioning to new cloud technology, ensuring everything is set up for optimal performance.

Meanwhile, our Information Delivery Group empowers you with critical data insights from your ERP systems and our Product Development team continuously innovates, tailoring our software to meet diverse industry needs.

Dedicated to your long-term satisfaction, our Client Success Management, Client Enrichment Group, and Ongoing Support teams provide personalized support and additional training, maintaining the high level of service you experienced during your initial software adoption.

For more information or to start your journey with us, please contact us at hello@accordantco.com.

